

THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

The Woodleigh Mall Kids Squad Programme ("**Programme**") is a kid's programme organised by The Woodleigh Mall Pte Ltd ("Organiser"). By becoming a member of or participating in the Programme or being a Representative (as defined below), you agree to accept and be bound by the terms and conditions set out herein (the "**T&Cs**").

The T&Cs may be amended by the Organiser at any time by posting the amended terms and conditions at The Woodleigh Mall Website at <u>https://www.thewoodleighmall.com/</u> without prior notice. Any continued participation by the Member (as defined below) in the Programme after the amendment of the T&Cs shall be deemed to be acceptance of the amended terms and conditions by the Member and his/her Representative. If the Member or his/her Representative does not agree to the amended terms and conditions, the Member shall have the right to terminate his/her membership in accordance with the T&Cs.

1. Agreement

i. You hereby represent and warrant that you are at least 18 years old and have the necessary legal capacity, right, power and authority to agree to the T&Cs, and that you are contracting as parent or guardian of a child or ward who is less than 18 years old and who is registering for and/or participating in the Programme, and you agree as his/her parent/guardian, both in your personal capacity and on behalf of your child/ward, to be bound by the T&Cs and any other terms and conditions applicable to the Programme (including without limitation any specific terms and conditions applicable to any specific activities or missions) (collectively the Programme T&Cs), and to be liable for your child's or ward's acts and omissions while registering and/or participating in the Programme T&Cs.

2. Eligibility

- Membership for the Programme is open to children aged between 4 and 12 years old at the time of registration who must be represented by a parent or legal guardian (each a "Representative"). Successful applicants ("Member") will be assigned a unique membership number for their TWM Kids Squad account ("Account").
- ii. The Representative must be a S³ Rewards member.
- iii. Each Representative may represent up to a maximum of five (5) children, registering an Account for each child.

3. Registration Process

- i. To register for an Account, a minimum spend of \$30 in a single receipt is required.
- ii. The Representative is required to be present the receipt at the point of registration.
- iii. All registrations must be done in-person, at The Woodleigh Mall Level 2 Information Counter.
- iv. The Representative must provide the following information of both the Parent/Legal Guardian and the Member:
 - Last 4 Alphanumerical of the child's Birth Certificate Number.
 - Full Name,
 - Date of Birth,
 - Gender,
 - Contact Number,
 - Postal Code, and
 - Email Address.
- v. The Organiser reserves the right to sight the birth certificate or other proof of identification of the Member for verification whenever necessary during the term of the membership including but not limited to entering exclusive events, qualification for promotions, redemption of gifts and benefits, etc.
- vi. The Organiser reserves the right to reject any application for registration in its sole and absolute discretion without giving any reason and without liability to any party.

4. Programme

- i. Upon successful registration, the Member will receive one (1) The Woodleigh Mall Kids Squad Lanyard and one (1) Cardholder.
- ii. The Kids Squad membership is limited to the first 1,000 redemptions only, on a firstcome-first-served basis and while stocks last.
- iii. The first 300 members will receive an exclusive Welcome Treats pack and enjoy Birthday Treats on their birthday month. All rewards are issued on a first-come, first-served basis.
- iv. The Programme will run for the period from 1 June 2024 to 31 May 2025 (the "Programme Period").
- v. There is no renewal of memberships upon expiry.
- vi. Any unutilized benefits accumulated spend and vouchers earned during the Programme Period will be forfeited upon the end of the Term.
- vii. The Organiser reserves the right to change the Programme Period at any time in its sole and absolute discretion without prior notice and without liability to any party.
- viii. Each membership and its corresponding privileges are non-transferable.
- A fee of \$8 will be charged for replacement of the lanyard set, payable at The Woodleigh Mall Level 2 Information Counter via PayNow only. Badge Pins issued exclusively for event invites will not be replaced.
- x. The Organiser has the right to issue instructions or further information in relation to the Programme (or any aspect thereof) to the Members and the Representatives from time to time which shall be binding on the Members and the Representatives
- xi. For any enquiries about the Programme, please email to <u>marcom_twm@straitsproperties.com.sg</u>.

5. Redemptions

- i. All rewards will be issued to the registered Representative S³ Rewards App account.
- ii. Welcome Treat is limited to the first 300 verified members only.
- iii. Redemption of the Welcome Treats pack rewards is limited to the first 300 members.
- iv. Redemption of the Birthday Treats rewards is limited to the first 300 members, subject to availability.
- v. Redemptions are to be made in person at The Woodleigh Mall Level 2 Information Counter on the Member's birthday month.
- vi. All issued Birthday Treats will expire one (1) month from date of issuance.
- vii. The Organiser reserves the right to sight the birth certificate or other proof of identification of the Member for verification whenever necessary during the redemption of gifts.
- viii. The Organiser reserves the right to replace any of the rewards with items of similar value at its sole and absolute discretion without any prior notice or assigning of any reason.

6. Cancellation & Termination

- i. The Member may terminate his or her membership by completing the Termination Form available at The Woodleigh Mall L2 Information Counter.
- ii. The membership will be terminated within seven (7) working days from the date of request. Upon termination, the Member will no longer have access to any activities and privileges under the Programme.
- iii. The Organiser, may at its sole discretion, terminate a membership at any time without prior notice and without liability to any party.

7. Disclaimers

- i. The Organiser makes no warranty or representation of any kind, including without limitation any warranty as to the quality, merchantability, or fitness for a particular purpose, in respect of any participating merchants' goods and services. Any dispute about the same must be resolved directly between the Member / Participant and the participating merchants.
- ii. The Organiser shall not be liable for any loss (including, without limitation, direct, indirect, special, incidental, consequential or punitive loss), damage, personal injury or death howsoever caused arising directly or indirectly out of or in connection with the Programme, the Programme T&Cs (or any of the matters contemplated therein), any goods and services of the participating merchants and/or any gift/prize redeemed or awarded in connection with the Programme, whether for breach of contract, tort or other cause of action, save for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

- iii. All gifts/prizes are subject to their respective terms of use (if any). If applicable, all warranty claims regarding a gift/prize shall be directed to the applicable manufacturer / retailer. Except to the extent that they may not be excluded by law, no representations, warranties, terms, or conditions that are not expressly stated in the T&Cs apply to the Programme or any gift/prize, and all implied warranties are excluded, including but not limited to, the implied warranties of satisfactory quality, merchantability, or fitness for a particular purpose of any gift/prize.
- iv. All gifts/prizes are on a first-come-first-served basis and while stocks last.
- v. Gifts/Prizes are not transferable or exchangeable and non-cash gifts/prizes are not exchangeable for cash. Where applicable, no extension to the validity period of any gift/prize shall be allowed. Members and Representatives are solely responsible, and the Organiser accepts no responsibility, for any tax or other liability that may arise from any gift/prize.
- vi. The Organiser and the participating merchants reserve the right, at any time in their sole and absolute discretion, to substitute, withdraw, cancel, add to, or alter any complimentary item or gift/prize offered without prior notice and without having to disclose any reason therefor and without any payment or compensation whatsoever.
- vii. The Organiser reserves the right to revoke any Member's entitlement to any gift/prize if the Member or his/her Representative has breached any of the Programme T&Cs.
- viii. In the event of any inconsistencies between these terms and conditions and any brochure or marketing, promotional or other materials relating to the Programme, the Organiser's final decision on such terms and conditions shall prevail.
- ix. The Organiser reserves the right to suspend, cancel or terminate the Programme and/or remove or vary any of the privileges or entitlements under or in relation to the Programme, at any time, in its sole and absolute discretion without prior notice and without liability to any party.
- x. The Organiser reserves the right, in its sole and absolute discretion, to transfer and/or assign all rights and obligations under the Programme and the Programme T&Cs to another entity pursuant to any restructuring, merger or sale, or for any reason whatsoever, without prior notice and without liability to any party. In such an event, the entity which is assigned all such rights and obligations under the Programme and the Programme T&Cs shall be responsible for fulfilling all obligations under these Programme T&Cs (whether arising on or prior to the date on which such obligations are transferred and/or assigned) as if it had been named in the Programme T&Cs in place of the Organiser.
- xi. Additional terms and conditions may apply to certain activities or missions under the Programme.

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8. Personal Data Protection Act Provisions

- i. Members are required to give current, accurate, truthful, and complete personal data as requested. Data given is the responsibility of the member. If in connection with members' participation in the S³ Rewards programme, members provide the personal data of any third parties, members further warrant and represent that these third parties have also consented to the terms of the Privacy Policy, and to the collection, use and disclosure of their personal data in accordance with the aforesaid.
- ii. SRPMS may suspend or terminate membership if the data given is not correct or is incomplete, without prior notice.
- iii. By signing up for the membership, members hereby agree and consent to:
 - a. The terms of the <u>Privacy Policy</u> as amended from time to time, and the terms of the <u>Privacy Policy</u> are incorporated into these terms and conditions by reference; and
 - b. SRPMS and/or its related entities, affiliates, and subsidiaries (collectively referred to herein as "Straits Properties") and/or their respective agents, business partners and service providers (who may be based outside Singapore) collecting, using, disclosing and processing the members' personal data, and sharing the members' personal data between themselves for the purposes of providing members with the S³ Rewards programme, and for the following purposes:
 - i. Identity verification;
 - ii. Administering and managing the rewards programme;
 - iii. Responding to members' queries and feedback;
 - iv. Sending promotional information
 - v. Profiling and statistical analysis to improve services provided to members; and
 - vi. Market research.
- iv. While SRPMS will take reasonable steps to accurately record personal data, members shall also provide accurate and complete personal data and keep them updated at all times.
- v. Members must contact the Data Protection Officer of SRPMS at <u>dpo@cuscaden.com.sg</u> if they:
 - a. wish to withdraw their consent on the usage of their personal data;
 - b. have any questions or complaints in relation to their personal data; or
 - c. wish to obtain access and make corrections to their personal data.
- vi. SRPMS may not be able to continue providing the S³ Rewards programme when a member withdraws consent to any or all use of his/her personal data.
- vii. Members agree that their consents granted for the S³ Rewards programme supplement but do not supersede nor replace any other consents previously granted to any entity in Straits Properties. Withdrawal of consents also does not affect any other consents granted to any entity in Straits Properties.
- viii. SRPMS may share aggregated and anonymized information with third parties, such as retailers, business and marketing partners for use in marketing, promotional and other activities.